



Job Posting

Retail & Guest Experience Associate – A Division of Simpcw Resources Group

Located in the North Thompson Valley, **Simpchw Resources Group ("SRG")** is a fully-owned Indigenous business dedicated to creating sustainable economic opportunities within the Simpcw'ulécw (Simpchw Territory). Guided by respect for the land, environment, and Simpcw culture, we deliver operational, construction and professional services across a range of industries. We are committed to fostering self-sufficiency, supporting long-term community growth, and balancing economic development with environmental stewardship. Our team of dedicated, talented and innovative individuals is critical to our success as we continue to deliver unique and complex assignments.

Timber Mart, a division of Simpcw Resources Group, is seeking a friendly, energetic, and customer-focused **Seasonal Cashier / Customer Service Associate** to join our team.

This is an excellent opportunity for individuals who enjoy working with people in a fast-paced retail environment. Reporting to the Store Manager, the Seasonal Cashier / Customer Service Associate is responsible for providing exceptional customer service, accurately processing transactions, maintaining attractive product displays, and supporting the day-to-day operations of the store.

Reporting to the Store Manager, the successful candidate enjoys interacting with customers, takes pride in providing outstanding service, and contributes positively to a collaborative team environment.

Our ideal candidate has the **following qualifications**:

- Cash-handling and customer service experience is preferred
- Strong interpersonal skills with the ability to interact with customers in a friendly, enthusiastic, and professional manner both in person and over the phone
- Strong attention to detail, organizational, time management, and problem-solving skills
- Ability to work independently and as part of a team while managing multiple priorities
- Ability to maintain composure and work effectively in a fast-paced environment
- Ability to follow instructions and demonstrate accountability for outcomes
- Ability to remain productive through self-direction and initiative
- Strong multitasking abilities
- Ability to provide professional and courteous customer service at all times
- Ability to lift up to 50 lbs
- Effective verbal communication skills
- Reliable, punctual, and dependable

In this role you will:

- Greet customers and visitors in a friendly, professional, and welcoming manner
- Respond to customer inquiries and provide outstanding customer service
- Process customer transactions accurately using the point-of-sale system
- Handle cash, debit, and credit card transactions in accordance with company procedures
- Support the delivery of company-directed promotions and programs
- Stock shelves and merchandise products in a neat, organized, and appealing manner
- Maintain clean, organized, and well-stocked checkout and sales floor areas
- Process product returns and exchanges in accordance with company policies
- Assist customers in locating products and provide product information as required
- Monitor product displays and restock inventory as needed
- Help create and maintain a positive shopping experience for customers



- Work collaboratively with team members to support daily operations
- Follow workplace safety procedures and company policies
- Perform other duties and tasks as assigned

What's in it for you?

- **Competitive wage:** \$18.50 per hour
- **Vacation pay:** 4% vacation pay paid in accordance with employment standards
- **Supportive, team-first culture:** Join a positive, collaborative team where your contributions are valued and your voice is heard
- **Meaningful work:** Support a locally owned Indigenous business serving the community and visitors alike
- **Hands-on experience:** Build valuable skills in retail operations, customer service, cashiering, merchandising, and inventory management
- **Career development opportunities:** Gain transferable experience in a dynamic retail environment
- **A workplace where you belong:** Be part of a positive, innovative, and inclusive environment where you can grow your career and make an impact

Build Your Experience with Timber Mart and SRG

Working at Timber Mart means being part of a team that values community, customer service, and creating memorable experiences for every visitor. We believe exceptional customer service creates meaningful experiences. As a Seasonal Cashier / Customer Service Associate, you will play an important role in welcoming customers, supporting daily operations, and contributing to a positive team environment.

Application Process

The Company is committed to supporting employment opportunities for Simpcw First Nation members. Every effort will be made to notify and encourage applications from qualified Simpcw First Nation members prior to or concurrent with broader recruitment efforts. Applications from Simpcw First Nation members will be strongly considered and evaluated based on the qualifications, skills, experience, and operational requirements of the position.

Interested applicants are encouraged to apply online via [Careers Opportunities at Simpcw Resources Group » Join Our Team](#).

Additional Information

Thank you for your interest in Simpcw Resources Group and Timber Mart. Only candidates selected for an interview will be contacted.

Preference may be given to qualified applicants of Indigenous ancestry, in accordance with applicable employment equity legislation.

Preference may also be given to candidates residing in the North Thompson Valley and surrounding communities.