



Job Posting Teniye Associate

Job Summary

Reporting to the Store Manager, the Teniye Associate is responsible for maintaining excellent customer service and processing customer transaction accurately. The right candidate would be a hard-working individual who enjoys teamwork, provides excellent customer service, has a friendly and helpful attitude towards customers and a willingness to continually develop professional skills and knowledge base.

Key Responsibilities

- Greet and assist customers in a friendly and professional manner.
- Provide product information and recommendations to enhance the shopping experience.
- Ensure all food products are stocked, organized, and displayed attractively.
- Monitor inventory levels, conduct regular stock checks, and assist in inventory management.
- Check the freshness and quality of food items, ensuring compliance with health and safety standards.
- Handle and store food products according to safety regulations.
- Assist in promoting sales, special offers, and new products.
- Process customer transactions accurately and efficiently at the register.
- Maintain cleanliness and organization of the food market area, including shelves and storage spaces, food prep area, cooler, freezers and staff room.
- Unload delivery vehicles and inspect incoming shipments of stock and supplies.
- Verify contents of shipments against purchase orders and packing slips.
- Document discrepancies and damages and communicate to Store Manager.
- Organize and store received items in designated storage area.
- Sweep and remove debris from sidewalks, parking lots and outdoor areas, as directed.
- Assist in basic snow removal during winter months, including shoveling and salting walkways.
- Empty garbage and recycling bins daily.
- Wipe playground equipment, clean glass doors daily and wash windows as needed.
- Report any safety hazards, damage, or maintenance issues to appropriate personnel.
- Assist customers with groceries to vehicles when requested.
- Adhere to sanitation guidelines and ensure all equipment is in good working condition.
- Work collaboratively with other associates to ensure smooth operations.
- Serve customers in the Ice Cream and Coffee counter.
- General store maintenance including, but not limited to sweeping, garbage, bathroom cleaning, watering of plants and dog park area.
- Open and/or close market as required.
- Other duties as required.

What we offer:

- Competitive Compensation
- Positive and collaborative team
- Meaningful work

Qualifications

- Cash-handling and customer service experience is preferred.
- Strong interpersonal skills, and the ability to interact with customers in a friendly, enthusiastic, and positive manner in person and over the phone.
- Strong attention to detail, time management, and problem-solving skills.
- Ability to work independently and as part of a team, managing multiple priorities.
- Ability to lift items up to 50lbs.
- Valid Food Safe certification or willingness to obtain.
- Ability to work in a confined space and withstand exposure to heat and kitchen odors.
- Prior experience in food service, cooking, or related field preferred.
- Ability to work in all weather conditions.
- Punctual and reliable.

Please submit cover letter and resume via email to HR@SimpCWResourcesGroup.com with the Subject Line: **Teniye Associate**