



Job Posting Food Truck Associate

Job Summary

Reporting to the Store Manager, the Food Truck Associate is responsible for maintaining excellent customer service and processing customer transactions accurately. The right candidate would be a hard-working individual who enjoys teamwork, provides excellent customer service, has a friendly and helpful attitude towards customers and a willingness to continually develop professional skills and knowledge base. The Food Truck Associate will be responsible for preparing and serving high-quality food to our customers while providing exceptional service and creating a memorable dining experience.

Key Responsibilities

- Greet and assist customers in a friendly and professional manner.
- Monitor inventory levels daily, conduct regular stock checks, and assist in inventory management.
- Check the freshness and quality of food items consistently, ensuring compliance with health and safety standards.
- Prepare, cook, handle and store food products according to safety regulations.
- Assist in promoting sales, special offers, and new products.
- Process customer orders and transactions accurately and efficiently at the register.
- Handle cash transactions and operate the point-of-sale system with accuracy.
- Maintain cleanliness and organization of the food truck area, including shelves and storage spaces and prep areas.
- Adhere to sanitation guidelines and ensure all equipment is in good working condition.
- Work collaboratively with other associates to ensure smooth operations.
- Prepare and cook menu items according to established recipes and standards.
- Ensure food quality and presentation meet company standards.
- Follow food safety and sanitation guidelines to maintain a clean and safe work environment.
- Monitor inventory levels and communicate with management regarding ingredient needs.
- Set up and organize the food truck for service, including stocking supplies and equipment.
- Maintain cleanliness and organization of the food truck throughout the shift.
- Monitor cooking equipment and perform routine maintenance as needed.
- Adhere to health and safety regulations at all times.
- Work collaboratively with team members to ensure smooth operation of the food truck.
- Provide recommendations and answer questions about menu items.
- Open and/or close market as required.
- Address customer concerns or inquiries in a professional and courteous manner.
- Other duties as required.

Qualifications

- Cash-handling and customer service experience is preferred.
- Strong interpersonal skills, and the ability to interact with customers in a friendly, enthusiastic, and positive manner in person and over the phone.
- Strong attention to detail, time management, and problem-solving skills.
- Ability to work independently and as part of a team, managing multiple priorities.
- Ability to lift items up to 50lbs.
- Valid Food Safe certification or willingness to obtain.
- Ability to work in a confined space and withstand exposure to heat and kitchen odors.
- Prior experience in food service, cooking, or related field preferred.
- Ability to work in all weather conditions.
- Punctual and reliable.

Please submit cover letter and resume via [email to HR@SimpCWResourcesGroup.com](mailto:HR@SimpCWResourcesGroup.com)
with the Subject Line: **Food Truck Associate**